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## Wrong metrics in OEM 13.5 'Performance Home' 'I/O Requests per Second'



**Bart DP** Posts: 7 Red Ribbon

Sep 15, 2021 9:02AM 9 comments **Answered**

Dear,

I'm running Enterprise Manager Cloud Control 13c Release 5 on Linux 7.

I have added a Oracle Linux 7 host running multiple Oracle 19.12 databases.

Target = Database

Open the Performance Home page

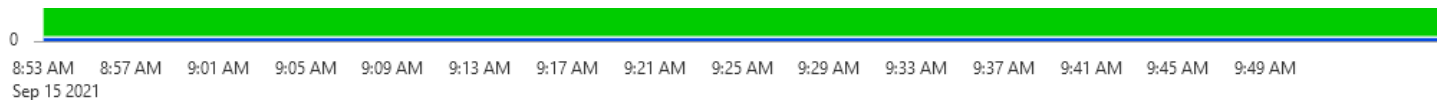
At the bottom of the page select the "I/O"-tabpage

As you see, I don't have that much I/O Megabytes per Second, but I do have 120K+ I/O Requests per Second.

This does not match.

Can anybody explain, or do I need to file a bug.





- DBWR
- Direct Writes
- Direct Reads

Tagged: Metrics, Oracle Enterprise Manager

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## Answers



**Venkata Thiruveedhi-Oracle** Posts: **2,691** Silver Crown - Community Leader

Sep 21, 2021 6:09PM

Hi,

I would suggest to file an SR for this issue as we need to validate this from the DB Perf.

Help me with the SR# here.

Regards,  
Venkat

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**Stokesy** Posts: **1** Bronze Badge

Sep 30, 2021 1:22AM

Hi there

just wondering if you found a fix for this. I think this is a bug in Oracle 19.11. I have a few databases where after applying [patch 19.11](#) the "OEM I/O request per second" chart seems to have become cumulative and just keeps growing over time. a restart of the DB resets this but then it just starts growing again.

One of my DBs got up to 25m IOPS after about 10 days, which was very scary when i first saw it but then realised this had started happening since the patch install and that when i check with iostat in the OS (AIX), the IOPS are not much over 1000 for a corresponding period



Oracle Communities



Regards

Chris

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**Ersn** Posts: 3 Newbie

Nov 12, 2021 4:33PM edited Nov 12, 2021 4:36PM

Hi ,

Same happens after 19.11 upgrade and I created an Oracle SR.

Have you already created a SR ?

Thanks.

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**user10938787** Posts: 1 Red Ribbon  
Nov 17, 2021 2:57PM

Hi,

having the same issue with unusable "I/O Requests per Second" Graph.

We have EM 13.4.0.12 and the graph IOPS works properly for 12c databases, not for 19c databases anymore.

I opened a SR.

Regards.

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**Ersn** Posts: 3 Newbie  
Nov 17, 2021 7:26PM edited Nov 17, 2021 7:28PM

The weird thing is :

AWR data seems also wrong.

Iostat by Function summary says Direct Path reads per second is around 150K(which is impossible) This is also what i see on cloud control.

So it is not a Cloud Control issue , I guess.

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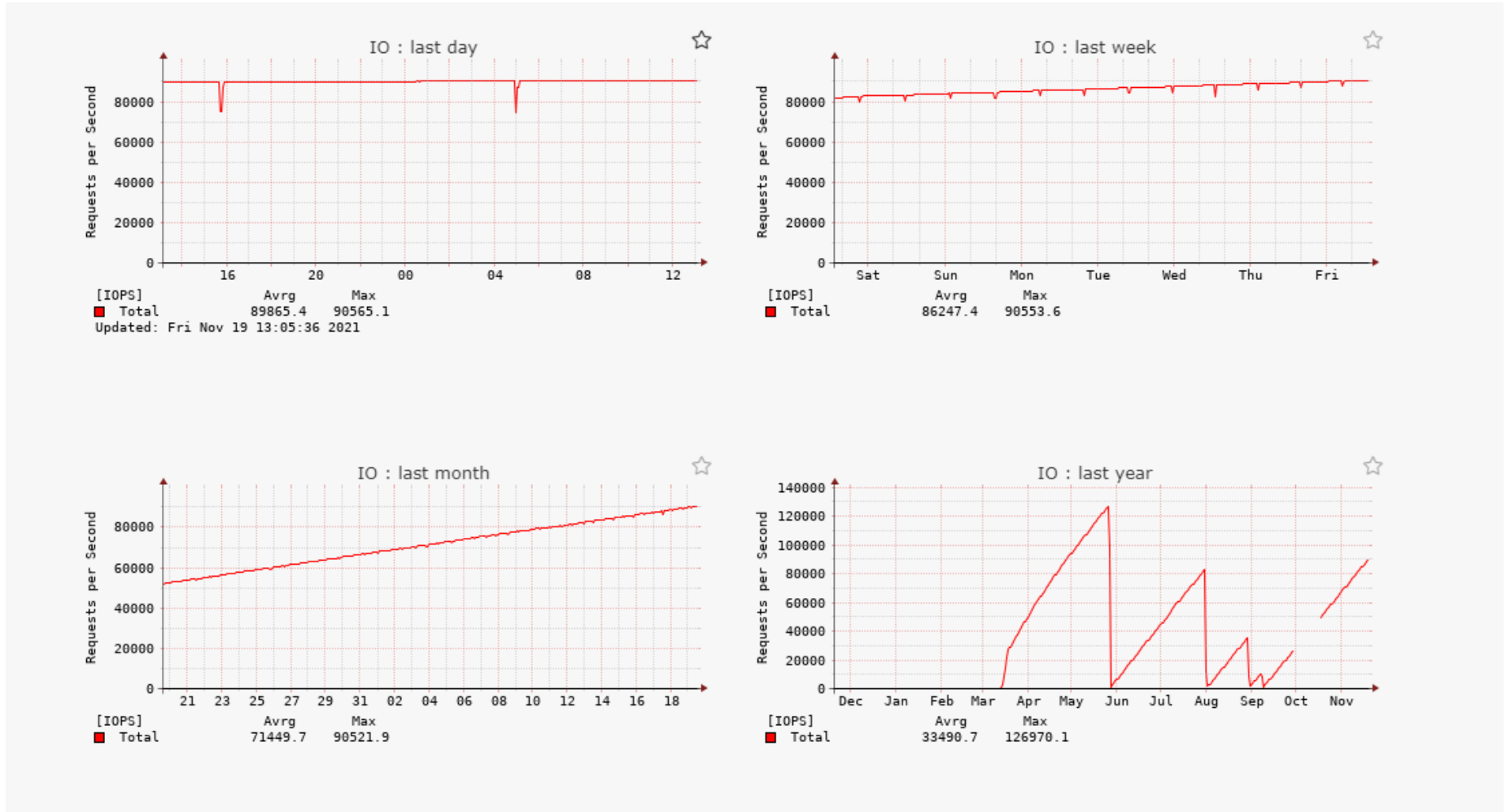


**arecki** Posts: 9 Blue Ribbon  
Nov 19, 2021 1:15PM

Hi,



it's similar in my case.



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**user13536907** Posts: 1 Blue Ribbon  
Nov 25, 2021 5:37PM

Same Problem after update to 1012 0 0 0

SAME PROBLEM after update to 19.12.0.0.0 .

My graph shows values of hundred of thousands. If I go direct to the metric (I/O Requests per Seconds) in "All Metrics" then the correct value of approximately 12.000 is displayed. Please let us know, if somebody is getting the solution for this problem.

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**User\_GP4GV** Posts: 3 Red Ribbon

Dec 1, 2021 7:59AM edited Dec 1, 2021 8:02AM

Has anyone found a solution to this yet? I couldn't see any MOS note confirming that this is a bug. We recently migrated to 19c and saw this too. I/O throughput (IO MBPS) looks okay though.

Btw, can confirm that this isn't just an OEM Cloud Control issue. As I got my historical data from AppDynamics (3rd party tool) and also from dba\_hist\_sysmetric\_summary view. Both are showing very high value for IOPS and is impossible for our storage to support.

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**Ersn** Posts: 3 Newbie

Dec 1, 2021 8:24AM

hi,

yes I created a SR and now the issue has been confirmed that it is related to some bugs about io metrics on database. But no fix yet

thank you.

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